

DAVIGDOR HOUSE SUPPORTED LIVING

Brighton & Hove

Safeguarding Statement

At Davigdor House Supported Living, the safety, dignity and wellbeing of the people we support are at the heart of everything we do.

We are committed to creating an environment where people feel safe, respected, listened to and able to speak openly about any concerns they may have. Everyone has the right to live free from abuse, neglect, exploitation, discrimination and avoidable harm.

Our approach to safeguarding

Safeguarding is everyone's responsibility. Our staff are expected to remain alert to potential signs of abuse, neglect or exploitation and to take concerns seriously.

We are committed to:

- treating every person with dignity, compassion and respect;
- listening to the wishes, feelings and views of the people we support;
- promoting choice, independence and positive risk-taking while taking reasonable steps to keep people safe;
- ensuring staff understand how to recognise, respond to and report safeguarding concerns;
- responding promptly to allegations, disclosures and concerns;
- working openly with local safeguarding teams, health and social care professionals, commissioners, the police and other relevant agencies where appropriate;
- maintaining clear safeguarding procedures and appropriate records;
- supporting people to understand their rights and how to raise a concern or complaint; and
- learning from incidents and safeguarding concerns to continually improve the support we provide.

Person-centred safeguarding

We recognise that safeguarding should not simply be about preventing risk. It should also support people to have choice, control and independence in their lives.

Wherever possible, we involve the person concerned in decisions about their safety and take account of what they want to happen. Our approach reflects the principles of Making Safeguarding Personal, balancing individual choice and autonomy with our responsibility to respond when someone may be at risk of abuse or neglect.

Raising a safeguarding concern

We encourage service users, families, visitors, staff and professionals to speak to us if something does not feel right. Concerns will be taken seriously and handled sensitively.

Davigdor House Supported Living

9 Davigdor Road

Hove

BN3 1QB

Telephone: 01273 770829 (Option 2)

Email: info@davigdorhouse.co.uk

Where there is an immediate danger or risk to life, call 999.

Safeguarding concerns can also be raised directly with Brighton & Hove City Council Adult Social Care. Where appropriate, concerns may be referred to the relevant local authority safeguarding team in accordance with safeguarding procedures.

Our commitment

We want Davigdor House to be a place where people feel at home, have a voice and know that they will be listened to.

If you are worried about yourself or somebody else, please tell someone. You will be taken seriously.